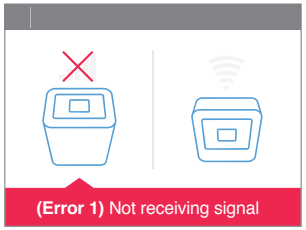
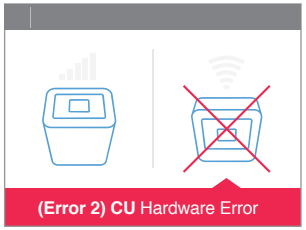
Troubleshooting

The key to better performance is the placement of the two units.



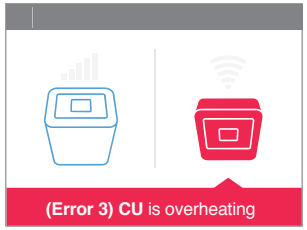
(Error 1) Not receiving signal

Relocate the **Network Unit** to another room or area where you have more coverage. (Use your cell phone to find the best cellular signal).



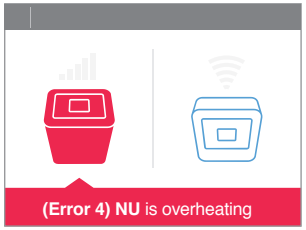
(Error 2) CU Hardware Error

Try resetting the **Coverage Unit** by unplugging it and then plugging it back in. If problem persists, return system for service.



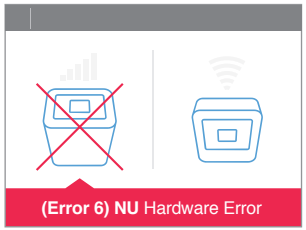
(Error 3) CU is overheating

Make sure that the vents (the small openings in the plastic housing) on the units are not blocked. Move the unit to a cooler area. The system will start working normally when it cools down.



(Error 4) NU is overheating

Make sure that the vents (the small openings in the plastic housing) on the units are not blocked. Move the unit to a cooler area. The system will start working normally when it cools down.

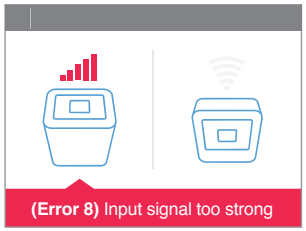


(Error 6) NU Hardware Error

Reset the **Network Unit** by unplugging it and then plugging it back in. If the problem persists, return system for service replacement.

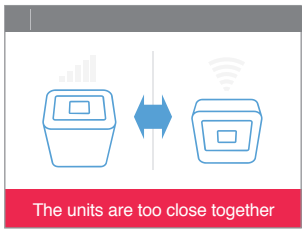
(Error 7) Unit disabled by network

Please call your cell phone provider.



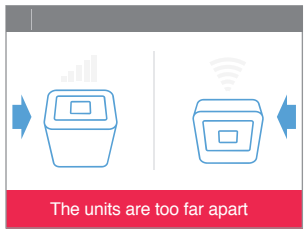
(Error 8) Input signal too strong

Network Unit is too close to a cellular tower. Move your **Network Unit** to another location. Try Moving the **Network Unit** to the opposite side of your Home/Office.



The units are too close together

Try moving the units farther apart.



The units are too far apart

Try moving the units closer together.

(Error 9) New registration required. Run Phone App or go to www.cel-fi.com/register

Your unit needs to be registered to operate. Refer to the Registration Guide included in your product documents.

Waiting for registration to complete. Run Phone App or go to www.cel-fi.com/register

Your unit needs to be registered to operate. Refer to the Registration Guide included in your product documents.

CEL-FI

NEED HELP?

For further instructions, visit, http://cel-fi.com/support.

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CEL-FI

CEL-FI PRO

Quick Start Guide

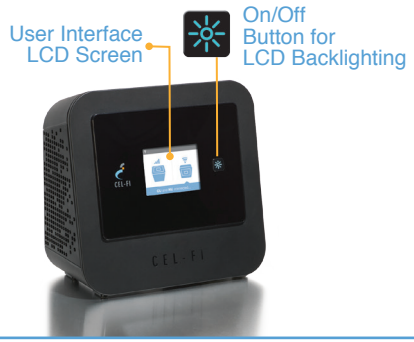
Box Contents: • Quick Start Guide • Network Unit • Coverage Unit • Power Adapters (2) • Mounting Brackets (2)

Cel-Fi PRO Quick Start Guide

Follow these simple steps for a quick and easy set-up.

IMPORTANT: Your device may require REGISTRATION prior to use. If so, please refer to the included Device Registration sheet included with the unit.

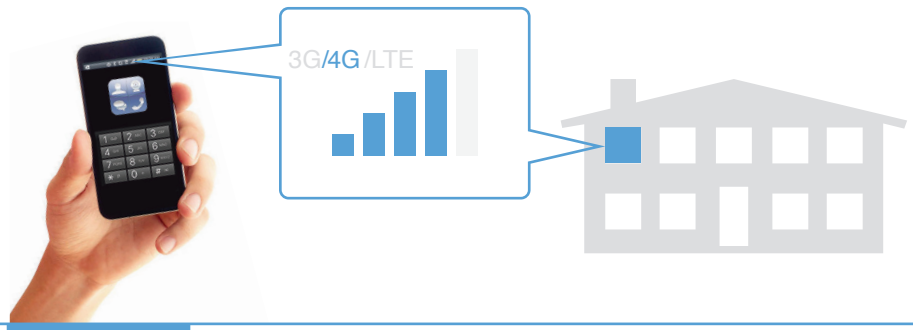
For more information, videos, & support, please visit cel-fi.com.



Step 1

Find the best cellular signal.

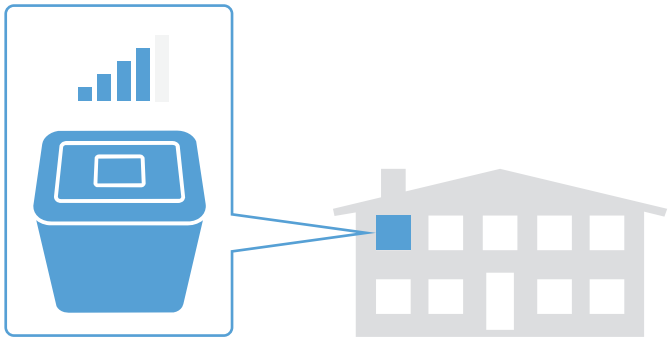
For Cel-Fi PRO to work correctly, use your phone to find the best 3G, 4G or LTE signal. Typically, you will get the best signal upstairs near a window.



Step 2

Place the Network Unit (NU).

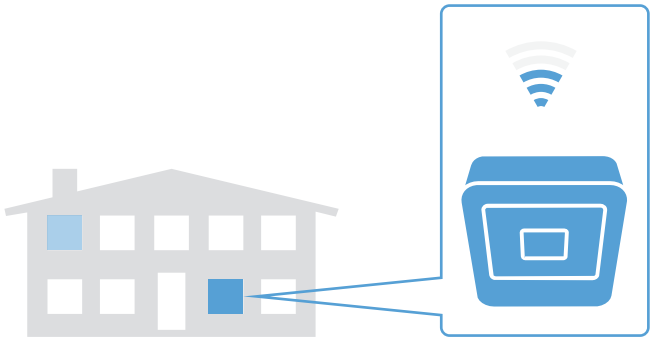
Place the NU in the location where you get the best cellular signal.



Step 3

Place the Coverage Unit (CU).

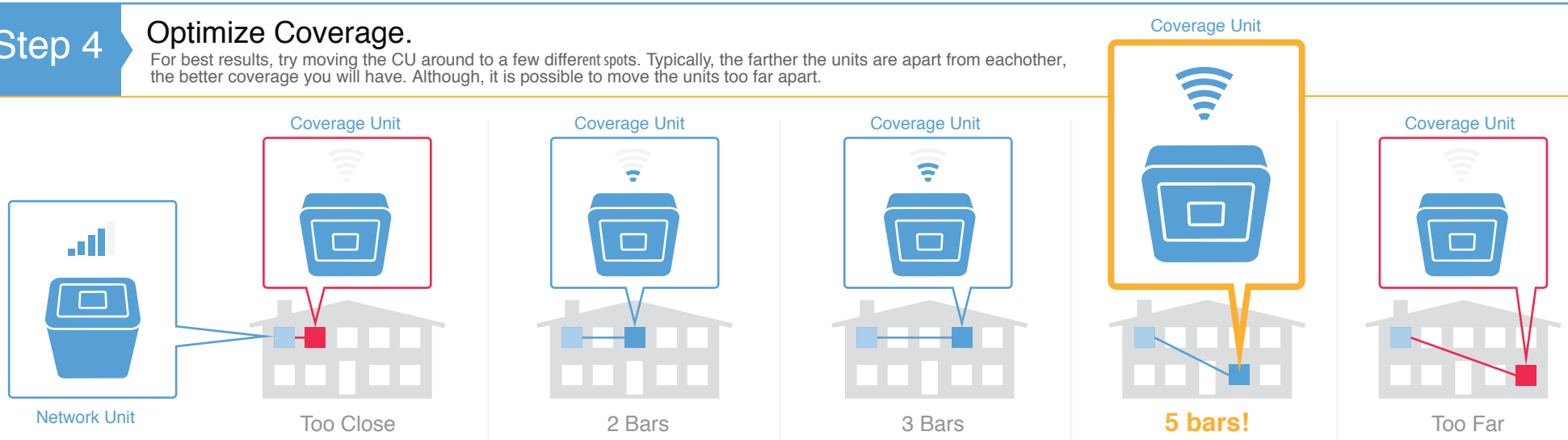
Place the CU in the location where you need improved coverage.



Step 4

Optimize Coverage.

For best results, try moving the CU around to a few different spots. Typically, the farther the units are apart from eachother, the better coverage you will have. Although, it is possible to move the units too far apart.

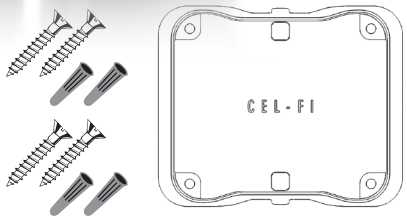


Mounting Instructions for Cel-Fi PRO

Network Unit

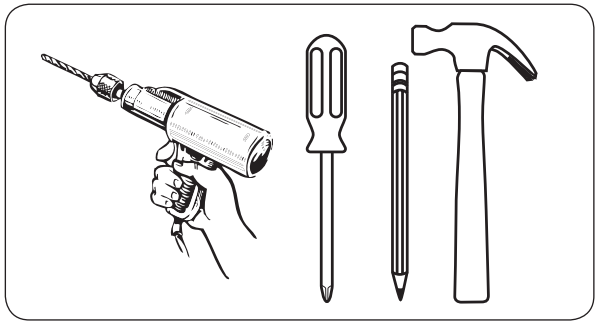
Coverage Unit

Each Cel-Fi device may be supplied with mounting brackets and hardware to mount both (or either) the **Coverage Unit** and the **Network Unit**.

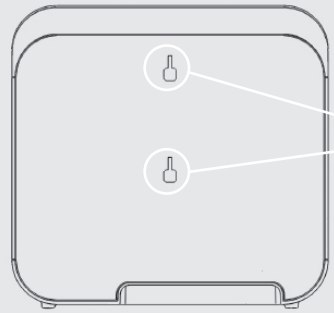


NOTE: The brackets come equipped with screws and inserts for mounting in standard drywall. Before you install the mounts, make sure there are no wires or other objects, or metal plates, behind the drywall layer that will interfere with the inserts, screws, or mount, or mounted units.

NOTE: The **Network Unit** only has mounting holes on the back. The **Coverage Unit** has mounting holes on the bottom and on the back. The holes on the bottom of the **Coverage Unit** can be used for mounting the **Coverage Unit** on a ceiling. ***(See 6b)***

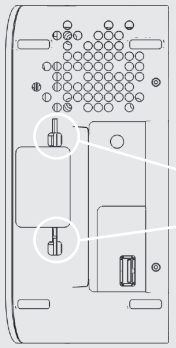


REQUIRED HARDWARE



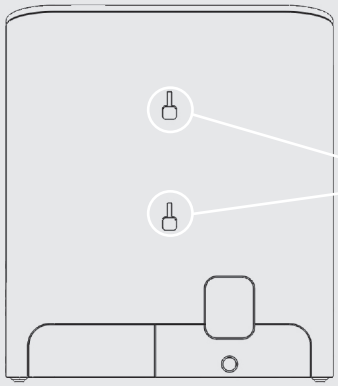
Coverage Unit
Back Mounting Holes

Figure 1. *Coverage Unit, back view with mounting holes.*



Coverage Unit
Bottom Mounting Holes

Figure 2. *Coverage Unit, bottom view of mounting holes.*

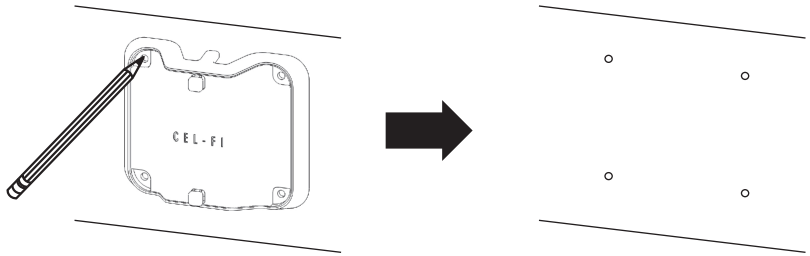


Network (Window) Unit
Back Mounting Holes

Figure 3. *Network Unit, back view of mounting holes.aaa*

1 Determine Cel-Fi Device Location *(refer to Quick Start Guide)*

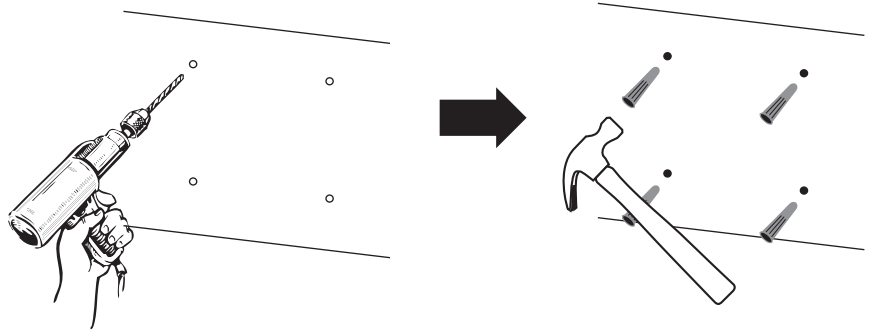
2 Determine Mounting Hole Locations



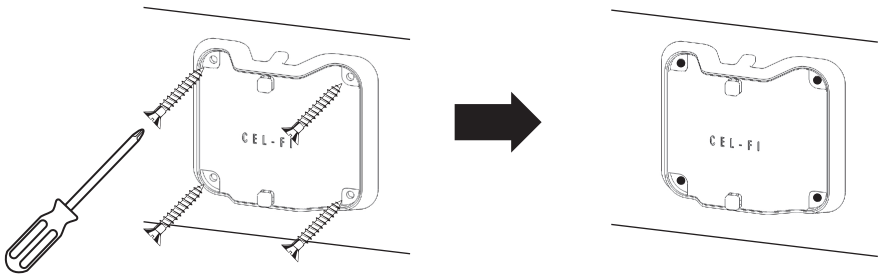
3 Drill Anchor Holes *(Drywall)*

In each marked spot, use a 3/16" **drill bit** to drill guide holes for the anchors.

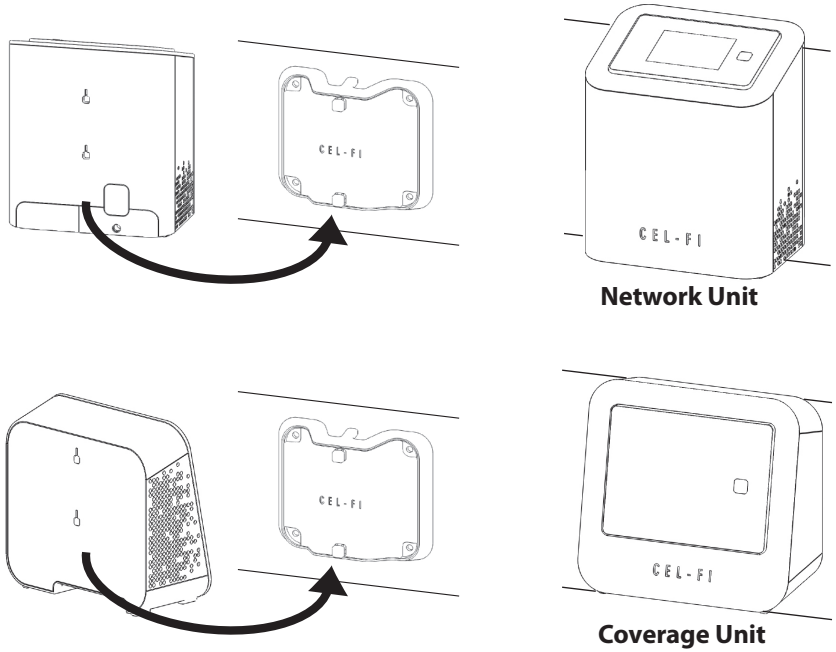
4 Install Anchors *(Drywall)*



5 Install Mounting Bracket



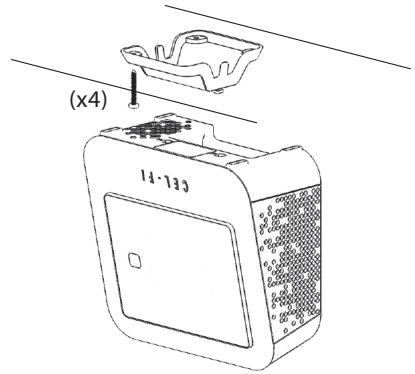
6a Attach the Cel-Fi Unit to the wall mounted bracket.



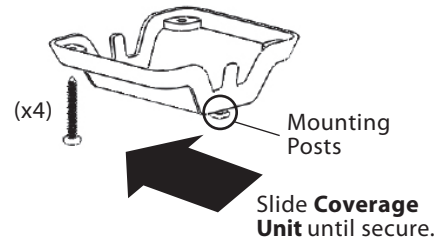
Network Unit

Coverage Unit

6b Optional: Attach the Cel-Fi Unit to a ceiling mounted bracket.



Coverage Unit
Upside Down



To ensure ceiling mounting is as secure as possible, confirm that the mounting bracket posts are firmly inserted, and in the correct position.

For more information, visit www.Cel-Fi.com

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