

ZOLEO Monthly Plans

All ZOLEO monthly plans include:

- ✓ Your own ZOLEO (Australia-based) SMS number and email address
- ✓ Unlimited SOS messaging
- ✓ Flexibility to change, suspend or cancel if your needs change¹
- ✓ Convenient usage alerts and optional message top-up bundles

★ BEST VALUE

ZOLEO Plans	Basic	In Touch	Unlimited
Monthly Fee	\$32	\$55	\$80
Satellite Messages	25	250	Unlimited
Additional Messages	65¢/ea	50¢/ea	Free (unlimited)
Cellular & Wi-Fi	Unlimited	Unlimited	Unlimited
SOS Alerts	Unlimited	Unlimited	Unlimited
GEOS SOS Monitoring	✓	✓	✓
Once off activation fee	\$40	\$40	\$40
Monthly suspension plan	\$6.50 a month	\$6.50 a month	\$6.50 a month

ADD ONS

LOCATION SHARE+ (optional add-on subscription - \$7.95/month)

Location Share+ enables ZOLEO users to share their location with their check-in contacts, on a user-selected interval from every 6 minutes to 4 hours. ZOLEO users and check-in recipients will be able to use the free ZOLEO app to view the current location and breadcrumb trail on a map. ZOLEO users can start/stop location sharing any time, and download maps for use offline. Location Share+ is an optional add-on subscription⁴, that includes unlimited Location Share+ and check in messages!



NOTE:

- ¹ No suspensions or cancellations in the first 3 months.
- ² Applies to incoming/outgoing SMS, email, app-to-app, check-in or weather messages transmitted via Iridium.
- ³ Text/SMS messages are subject to a Fair Use Policy, see Terms and Conditions.
- ⁴ Additional charges apply; can be cancelled anytime.



Terms and Conditions

- Activation fees: A \$40 activation fee applies when activating your ZOLEO device.
- Monthly fee: After the initial 3-month term, your subscription will auto-renew monthly until suspended or cancelled. The total minimum cost of your service throughout your term can be calculated by taking your monthly plan fee x 3 months, plus the one-time activation fee and does not include any excess usage charges which may be incurred by the user.
 - Basic Plan \$32 x 3 months + \$40 activation fee = \$136.
 - In Touch Plan \$55 x 3 months + \$40 activation fee = \$205.
 - Unlimited Plan \$80 x 3 months + \$40 activation fee = \$280.
- Dedicated ZOLEO SMS number and email address: Your ZOLEO plan includes a ZOLEO email address and Australian-based SMS which is allocated to your ZOLEO device.
- Included satellite messages: Your monthly message bundle includes incoming and outgoing satellite email, app-to-app and SMS messages, as well as check-ins and weather forecasts. Additional message charges apply to incoming and outgoing satellite or SMS messages that exceed your monthly allotment.
- Unlimited messages: Your Unlimited plan includes unlimited satellite app-to-app, SMS and email messages.
- Usage Notifications & Message Top-Up Bundles: ZOLEO may from time to time notify you of your Message usage and offer the option of purchasing a Message Top-Up Bundle.
- Cellular/Wi-Fi messages: No message charges are incurred for sending or receiving messages over Wi-Fi or mobile networks. You are responsible for data consumption charges, if any, from your wireless carrier.
- Minimum term: An early cancellation fee equal to the amount due for your remaining term will apply to services cancelled during your initial 3-month minimum term. Upon cancellation, you will lose access to your ZOLEO email address, SMS number, online account and historical data.
- Suspension: After your initial 3-month term, you may suspend your plan when not in use for a low \$6.50 per month. While suspended, your account remains active and preserves your ZOLEO email address and SMS number, but your device will not transmit messages, including SOS alerts. Suspensions are limited to once per monthly bill cycle. Unsuspend online anytime with no activation fee.
- Switching between plans: Change your plan online any time; monthly fees and included messages will be prorated accordingly within your bill cycle.
- Fair use policy: If your use of SMS or unlimited satellite messages grossly exceeds average typical consumer usage, ZOLEO may, at its option, terminate your service or change your plan to one with no unlimited usage components. Where reasonable, ZOLEO will provide you with notice of improper usage before suspension, termination or change of your service plan.