

INDIVIDUAL CONSUMER <u>Primary</u> Identification																	
Document Type	Points																
<p>Australian Drivers Licence</p> <p>Full Licence with photo and signature.</p>	60																
<p>Valid Australian Passport</p> <p>With photo, Date of Birth and signature.</p> <p>Note: Certificate of Identity (number begins with "C") and "Titre de Voyage"/Travel Document (number begins with "U"), which appear in the same format as Australian Passports are not acceptable forms of ID.</p>	70																
<p>Australian/State Government issued Proof of Age/identity card only when combined with a Medicare card which includes the applicant's name</p> <table border="1"> <tbody> <tr> <td>QLD</td> <td>Adult Proof of Age Card issued by Qld Govt Transport and Main Roads</td> </tr> <tr> <td>NT</td> <td>Evidence of Age Card issued by NT Govt Transport Group</td> </tr> <tr> <td>NSW</td> <td>NSW Photo Card issued by NSW Govt Transport Roads and Traffic Authority</td> </tr> <tr> <td>ACT</td> <td>Proof of Age Card issued by ACT Govt Road User Services</td> </tr> <tr> <td>SA</td> <td>Proof of Age Card issued by SA Govt Dept for Transport Energy and Infrastructure</td> </tr> <tr> <td>VIC</td> <td>Proof of Age Card issued by Vic Govt dept of Consumer Affairs</td> </tr> <tr> <td>WA</td> <td>Proof of Age Card issued by WA Govt Department of Transport</td> </tr> <tr> <td>TAS</td> <td>Tasmanian Government Personal Information Card issued by Services Tasmania</td> </tr> </tbody> </table>	QLD	Adult Proof of Age Card issued by Qld Govt Transport and Main Roads	NT	Evidence of Age Card issued by NT Govt Transport Group	NSW	NSW Photo Card issued by NSW Govt Transport Roads and Traffic Authority	ACT	Proof of Age Card issued by ACT Govt Road User Services	SA	Proof of Age Card issued by SA Govt Dept for Transport Energy and Infrastructure	VIC	Proof of Age Card issued by Vic Govt dept of Consumer Affairs	WA	Proof of Age Card issued by WA Govt Department of Transport	TAS	Tasmanian Government Personal Information Card issued by Services Tasmania	60
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<p>Australian Learners Permit only when combined with a Medicare Card which includes the applicant's name</p>	60																
<p>International Passport with valid visa with expiry date beyond the contract expiry date</p> <p>Country of Origin: Expiry date of Visa must expire beyond the contract term. If no current Visa is visible, relevant Immigration papers confirming the end date of the current visa must be provided. Must have Date of Birth on document. VEVO (Visa Entitlement Verification Online) instructions are located in the toolkit.</p>	30																
<p>Blind Citizens Australia Identity Card</p>	60																
<p>Valid Police/Defence Force ID</p> <p>With photo</p>	60																
<p>Valid Shooters/Firearms Licence</p> <p>With photo</p>	60																

INDIVIDUAL CONSUMER <u>Secondary</u> Identification	
Document Type	Points
<p>Medicare card</p> <p>For Siebel ID Check, this is the preferred Secondary ID option and the first form of Secondary ID you should request from the customer.</p>	40
<p>Credit, Debit, or ATM card</p> <p>Australian financial institution cards only. The customer's name must be printed on the front of the card. Enter the last four digits only in Siebel. Financial Institution name.</p> <p>Credit, Debit or ATM cards should only be obtained from the customer as a last resort if they can't produce another Secondary ID type.</p> <p>Important: Don't photocopy the card or write the card number down anywhere.</p> <p>Birth Certificate or Original Birth Extract</p> <p>Need Marriage Certificate if name changed through marriage</p>	40
<p>Valid Working With Children Card (must include photograph)</p>	50
<p>Valid Australian Government issued benefits card</p> <p>E.g. Aged Pension card, Seniors Card, Disability Support Pension card etc.</p>	40
<p>Utility Bill, Vehicle Registration or Rates Notice</p> <p>Less than six months old</p>	25
<p>Tertiary Student ID card</p> <p>With Photo, Student Number-Issuing body such as University or TAFE</p>	25
<p>Private Health Insurance Membership card</p>	25

BUSINESS/ SOLE TRADER <u>Primary</u> Identification	
Document Type	Points
<p>Australian Passport</p> <p>With photo, Date of Birth and signature.</p> <p>Note: Certificate of Identity (number begins with "C") and "Titre de Voyage"/Travel Document (number begins with "U"), which appear in the same format as Australian Passports are Not Acceptable forms of ID.</p>	70
<p>Australian Drivers Licence</p> <p>Full Licence with photo and signature. WA Drivers licence accepted without photo. Learners Permits are not acceptable</p>	60
<p>Police/ Defence Force ID</p> <p>with photo</p>	60
<p>Blind Citizens Australia Identity Card</p> <p>With photo and signature</p>	60
<p>Birth Certificate or Original Birth Extract</p> <p>Need Marriage Certificate if name changed through marriage</p>	40
<p>Shooters License</p> <p>With photo and signature</p>	40
<p>International Passport</p> <p>Country of Origin: Expiry date of Visa must expire beyond the contract term. If no current Visa is visible, relevant Immigration papers confirming the end date of the current visa must be provided. Must have Date of Birth on document. VEVO (Visa Entitlement Verification Online) instructions are located in the toolkit.</p>	30
<p>Credit card with photo</p> <p>and signature</p> <p>Credit Card with photo should only be obtained from the customer as a last resort if they can't produce another Primary ID type.</p> <p>Important: Don't photocopy the card or write the card number down anywhere.</p>	50

BUSINESS/ SOLE TRADER <u>Secondary</u> Identification	
Document Type	Points
<p>Current Telstra Customer</p> <p>Telstra Account must be greater than Six months for Siebel and 12 months for Legacy and account name must match Personal name as per application type</p>	70
<p>Police/Defence Force ID</p> <p>With Photo</p>	60
<p>Credit Card with photo</p> <p>The customer's name must be printed on the front of all cards. Last 6 digits only. Financial Institution name</p> <p>Credit Cards should only be obtained from the customer as a last resort if they can't produce another Secondary ID type.</p> <p>Important: Don't photocopy the card or write the card number down anywhere.</p>	50
<p>Aged Pension card</p>	40
<p>Credit, Debit, or ATM card</p> <p>Australian financial institution cards only. The customer's name must be printed on the front of the card. Last Six digits only. Financial Institution name.</p> <p>Credit , Debit or ATM cards should only be obtained from the customer as a last resort if they can't produce another Secondary ID type.</p> <p>Important: Don't photocopy the card or write the card number down anywhere.</p>	40
<p>Medicare card</p>	25
<p>Disability Pension card</p> <p>This is a Pension card showing the letters "DSP"</p>	25
<p>Health Care card</p>	25
<p>Social Security Card</p>	25
<p>Birth Certificate</p> <p>If name changes marriage certificate needs to be supplied</p>	40
<p>Mortgage Document</p>	35
<p>Certificate of Title</p>	35

Title Number, issuer and issue date	
Valid Australian Proof of Age	35
Employment ID card With Photo, Employee number and employer	40
Employee ID No Photo Must be recorded for Telstra Staff/Corporate staff offer	30
Tertiary Student ID card With Photo, Student Number-Issuing body such as University or TAFE	25
Drivers Licence (International / Overseas)	25
Private Health Insurance Membership card Expiry Date = Issue Date	25
Local Council Rates notice Statement number. Issuing body = Council Name. Expiry Date = Statement Date	25
Gas, electricity, vehicle registration bills < Six months old. Expiry Date = Statement Date	25
Drivers Licence Paper	25
Adoption/Marriage certificate	25
Electoral Roll record issuing body and issue date	25
Financial Institute account Statement issuing body and issue date	25

Corporate and Government <u>Primary</u> Identification	
Document type	Points
Australian Passport Note: Certificate of Identity (number begins with "C") and "Titre de Voyage"/Travel Document (number begins with "U"), which appear in the same format as Australian Passports are not acceptable forms of ID.	70
Australian Driver's Licence (Full or Probationary only) Note: Except in relation to WA Driver's Licence, the licence must have a photo and signature. Learners Permits are not acceptable	60
Blind Citizens Australia Identity Card	60
Police/Defence Force ID	60
Credit card with photo and signature Important: Don't photocopy the card or write the card number down anywhere.	50
Shooters Licence with photo and signature	40
Birth Certificate or Original Birth Extract. Note: The customer must provide a Marriage Certificate if name has changed through marriage	40
International Passport Note: Must show Country of Origin, Date of Birth and expiry date of Visa must expire beyond the contract term. If no current Visa is visible, relevant Immigration papers confirming the end date of the current visa must be provided.	30
Corporate and Government <u>Secondary</u> Identification	
Document type	Points
The company or government customer has been a current Telstra customer for more than 12 months.	70
Gas, electricity or water account for the company or government customer Note: Bill must be less than six months old	40
Local Council rates notice for the company or government customer Note: Rates notice must be less than six months old	40
Company or government credit card (from Australian financial institution only) Note: Only the last six digits of the credit card should be recorded. Important: Don't photocopy the card or write the card number down anywhere.	40
Employment ID card with photo	40
Employment ID card without photo	30